Chapter 2 Validation Edits 0001-0499 Individual Updates				
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Version 7.4	**December 14, 2006**	**Multiple**	**268, 269, 270, 271, 401**	**Anson Haley**

Edit: ESC 0268 Billed Amount Missing

> *Note: Edit 0268 revised December 1, 2006*

Claim Type	Location	Programs	Header/Detail	Overrideable	Allow Denial	Recycle Day
A, B, C, D, H, I, L, M, O, P, Q	00	All	Detail	No	Yes	0

Disposition	A, B, C	D, H, I, L, M, O	P	Q
Other	Inactive	Suspend	Deny	Deny
Paper w/o attach	Suspend	Suspend	Deny	Deny
Paper w/attach	Suspend	Suspend	CCF	Deny
ECS w/o attach	Deny	Deny	Deny	Deny
ECS w/attach	Deny	Deny	Deny	Deny
Shadow	Deny	Inactive	Deny	Deny
Point of Service w/o attach	Inactive	Reject	Reject	Reject
Point of Service w/attach	Inactive	Reject	Deny	Deny
Voids/Replacement non-check related	Inactive	Suspend	Deny	Deny
Voids/Replacement check related	Inactive	Suspend	Deny	Deny
Shadow Replacement	Inactive	Inactive	Deny	Deny
Mass Replacement NH	Inactive	Deny	Deny	Deny
Mass Replacement FIN	Inactive	Deny	Deny	Deny
Mass Adj. Reprocess by EDS SE	Inactive	Suspend	Deny	Deny
Elec. Replacement w/attach or claim note	Inactive	Suspend	Deny	Deny
Elec. Replacement w/o attach or claim note	Inactive	Deny	Deny	Deny
Spend-down EOM auto-initiated Mass Replacement	Inactive	Deny	Deny	Deny
Payer Elec. Replacement	Inactive	Deny	Deny	Deny
Claims Reprocessed by EDS SE	Deny	Deny	Deny	Deny
Special Projects	Suspend	Suspend	Deny	Deny

Edit Description

Fail this edit if the amount billed on the detail line is missing.

Edit Criteria

If the billed amount on the detail line (charges on CMS-1500 and service rate on the UB-92), is missing, fail this edit with EOB 0268.

Bypass this edit if procedure code X3067 is billed. This is informational only with an allowed amount on file of zero dollars.

The system will no longer auto balance the header amount to match the total amount of the detail lines and will also allow the user to change the total billed amount if necessary. In the event that the charges are improperly keyed or incorrect, a warning (pop-up) message will now be given to the resolutions team to make them aware that the header amounts don't match the total amounts of the detail. The resolution staff will now, have an opportunity to correct any errors that are located. They will also have the capability to change the header billed amount, when necessary.

EOB Code

0268 – The billed amount is missing – please provide and resubmit.

ARC

16 – Claim or service lacks information that is needed for adjudication. Additional information is supplied using remittance advice remarks codes whenever appropriate.

Remarks

M54 – Missing, incomplete, invalid total charges.

Method of Correction

Compare charges on the detail lines with the charges on the paper claim image.

Verify that the procedure codes are keyed correctly

If a charge was submitted on the paper claim image,. enter the charge on the line identified, save and resubmit the claim.

If a pop-up warning displays a message stating that the header billed amount is XX.XX and the detail billed amounts equal XX.XX – please verify that all billed amounts are keyed correctly in the header and on the detail lines

If all charges are keyed correctly and the claim still has a balance error, deny the edit and resubmit the claim.

If there was a detail(s) keyed, but not billed on paper claim image, delete the extra detail(s).

Once you have deleted the detail, the claim should be saved and your next claim in the scheduler should appear

If you have a detail(s) that was keyed, but was billed on paper claim image, add the detail(s)

If there was no charge submitted on the detail line identified and the claim was keyed correctly, deny the edit and resubmit the claim.

Edit: ESC 0269 Billed Amount Invalid

> *Note: Edit 0269 revised December 1, 2006*

Claim Type	Location	Programs	Header/Detail	Overrideable	Allow Denial	Recycle Day
A, B, C, D, H, I, L, M, O, P, Q	00	All	Detail	No	Yes	0

Disposition	A	B, C	D, H, I, L, M, O	P, Q
Paper Claim	CCF	Deny	CCF	Deny
Paper w/attachment	CCF	CCF	CCF	Deny
ECS	Deny	Inactive	Deny	Deny
Shadow	Deny	Deny	Deny	Deny
POS	N/A	N/A	Reject	Reject
Adjustments	Suspend	Inactive	Suspend	Deny
Special Batch	CCF	CCF	CCF	Deny

Edit Description

Fail this edit if the amount billed on the detail line is other than numeric.

Edit Criteria

If the billed amount on the detail line is not numeric, fail this edit with EOB 0269.

The system will no longer auto balance the header amount to match the total amount of the detail lines and will also allow the user to change the total billed amount if necessary. In the event that the charges are improperly keyed or incorrect, a warning (pop-up) message will now be given to the resolutions team to make them aware that the header amounts don't match the total amounts of the detail. The resolution staff will now, have an opportunity to correct any errors that are located. They will also have the capability to change the header billed amount, when necessary.

EOB Code

0269 – The billed amount is not in a valid format – it should be numeric digits – please verify and resubmit.

ARC Code

16- Claim/service lacks information, which is needed for adjudication. Additional information is supplied using remittance advice remark codes whenever appropriate.

Remark Code

N54 – Missing/incomplete/invalid total charges.

NCPDP Reject Code

DQ– Missing/invalid usual and customary.

Method of Correction

A CCF will be systematically generated to the provider or may systematically deny for EOB 0269 based on the claim type and disposition status..

The CCF must be mailed back to EDS within 45 days. If not, the claim will be systematically denied.

If the CCF is returned with corrected information, call up the suspended ICN and enter the corrected information in the proper field.

If the claim is returned without any information, deny the claim with EOB 0269.

For claims that will suspend:

Compare charges on the detail lines with the charges on the paper claim image

Verify that the procedure codes are keyed correctly.

If a charge was submitted on the paper claim image, enter the charge on the line identified, save and resubmit the claim.

If a pop-up warning displays a message stating that the header billed amount is XX.XX and the detail billed amounts equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines

If all charges are keyed correctly and the claim still has a balance error, deny the edit and resubmit the claim.

If there was a detail(s) keyed, but, not billed on the paper claim image, delete the extra detail(s).

Once you have deleted the detail, the claim should be saved and your next claim should appear in the scheduler

If you have a detail(s) that was not keyed, but, was billed on the paper claim image, add the detail(s).

If there was no charge submitted on the detail line identified and the claim was keyed correctly, deny, the edit and resubmit the claim.

Edit: ESC 0270 Total Billed Amount Missing

Note: Edit 0270 revised December 1, 2006

Claim Type	Location	Programs	Header/Detail	Overrideable	Allow Denial	Recycle Day
A, B, C, D, H, I, L, M, O, Q	00	All	Header	No	Yes	0

Disposition	A, B, C	D, H, I, L, M, O, Q
Paper Claim	Deny	CCF
Paper w/attachment	CCF	CCF
ECS	N/A	Deny
Shadow	Deny	Deny
POS	N/A	N/A
Adjustments	N/A	Suspend
Special Batch	CCF	CCF

Edit Description

Fail this edit if the total amount billed on the header is missing.

Edit Criteria

If the total billed amount on the header is missing, fail this edit with EOB 0270.

Bypass this edit if procedure code X3067 is billed. This is informational only with an allowed amount on file of zero dollars.

*** For Dates of Service January 1, 2004, and after, procedure code X3067 has been end dated.

The system will no longer auto balance the header amount to match the total amount of the detail lines and will also allow the user to change the total billed amount if necessary. In the event that the charges are improperly keyed or incorrect, a warning (pop-up) message will now be given to the resolutions team to make them aware that the header amounts don't match the total amounts of the detail. The resolution staff will now, have an opportunity to correct any errors that are located. They will also have the capability to change the header billed amount, when necessary. More instructions can be found under the method of correction when working the CCF.

EOB Code

0270 – The billed amount is missing – please provide and resubmit.

Method of Correction

A CCF will be systematically generated to the provider.

The Provider may choose to do three of the following things:

> **The provider can enter in the appropriate billed amount on the detail line identified and send the form back in for processing.**
>
> **The provider can indicate to change the billed amount.**
>
> **The provider can attach a new claim to the CCF that should be reviewed for correction. The resolutions team will work the CCF.**
>
> **The CCF must be mailed back to EDS within 45 days. If not, the claim will be systematically denied.**

If the CCF is returned with corrected information, call up the suspended ICN and enter the corrected information in the proper field.

Compare charges on the detail lines with the charges on the CCF or attached paper claim image.

Verify that the procedure codes are keyed correctly.

If one of the charges are keyed incorrectly, correct the charge to reflect what is on the CCF or attached paper claim image, save and resubmit the claim.

If a pop-up warning displays a message stating that the header billed amount is XX.XX, and the detail billed amounts equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines.

If all charges are keyed correctly, and the claim still has a balance error, deny the edit and resubmit the claim.

If there was a detail(s) keyed, but, not billed on the paper claim image, delete the extra detail(s).

Once you have deleted the detail, the claim should be saved and your next claim in the scheduler should appear.

If you have a detail(s) that was not keyed, but, was billed on the paper image claims, add the detail(s).

If the CCF is returned without any information, deny the claim with EOB 0270.

Edit: ESC 0271 Total Billed Amount Invalid

> *Note: Edit 0270 revised December 1, 2006*

Claim Type	Location	Programs	Header/Detail	Overrideable	Allow Denial	Recycle Day
A, B, C, D, H, I, L, M, O, Q	00	All	Header	No	Yes	0

Disposition	A	B, C	D, H, I, L, M, O, Q
Paper Claim	CCF	Deny	CCF
Paper w/attachment	CCF	CCF	CCF
ECS	Deny	Inactive	Deny
Shadow	Deny	Deny	Deny
POS	Reject	Reject	Reject
Adjustments	Suspend	Inactive	Suspend
Special Batch	CCF	CCF	CCF

Edit Description

Fail this edit if the total amount billed on the header is other than numeric.

Edit Criteria

If the total billed amount on the header is other than numeric, fail this edit with EOB 0271.

EOB Code

0271 – The total amount is not in a valid format – it should be the sum of the amount(s) charged on all claim detail lines – please verify and resubmit.

ARC

16 – Claim or service lacks information that is needed for adjudication. Additional information is supplied using remittance advice remarks codes whenever appropriate.

Remarks

M54 – Missing, incomplete, or invalid total charges.

Method of Correction

A CCF will be systematically generated to the provider or the claim will systematically deny based on claim type and disposition status.

The CCF must be mailed back to EDS within 45 days. If not, the claim will be systematically denied.

If the CCF is returned with corrected information, call up the suspended ICN and enter the corrected information in the proper field.

If the CCF is returned without any information, deny the claim with EOB 0271.

Note: In the event that a pop up warning displays a message stating that the header billed amount is XX.XX and the detail billed amounts equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines. The following method of correction is then needed:

- **Compare charges on the detail lines with the charges on the CCF or attached paper claim image**

- **Verify that the procedure codes are keyed correctly.**

- **If one of the charges are keyed incorrectly, correct the charge to reflect what is on the CCF or the attached paper claim image, save and resubmit the claim.**

- **If another pop-up warning displays a message stating that the header billed amount is XX.XX and the detail billed amounts equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines.**

- **If all charges are keyed correctly and the claim still has a balance error, deny the edit and resubmit the claim.**

- **If there is a detail(s) keyed, but, not billed on the CCF or attached paper claim image, delete the extra detail(s).**

- **Once you have deleted the detail, the claim should be saved and your next claim in the scheduler should appear.**

- **If you have a detail(s) that was not keyed, but, was billed on the CCF or attached paper claim image, add the detail(s).**

Edit: ESC 0401 Net Charge Is Missing

Note: Edit 0401 revised December 1, 2006

Claim Type	Location	Programs	Header/Detail	Overrideable	Allow Denial	Recycle Day
D, H, I, L, M, O, Q	00	All	Header	**Yes**	Yes	0

Disposition	D, H ,I, L, M, O, Q
Other	Suspend
ECS w/o attach	Inactive
Shadow	Inactive
Point of Service w/o attach	Reject
Voids/Replacement non-check related	Inactive
Voids/Replacement check related	CCF
Shadow Replacement	Inactive
Mass Replacement NH	Inactive
Mass Replacement FIN	Inactive
Elec. Replacement w/o attach or claim note	Inactive
Spend-down EOM auto-initiated Mass Replacement	Inactive
Payer Elec. Replacement	Inactive
Claims Reprocessed by EDS SE	Inactive

Edit Description

Fail this edit when the net charge is missing or equal to zero.

Edit Criteria

If the net charge is missing or equal to zero, fail this edit with EOB 0401.

Bypass this edit if procedure code X3067 is billed. This is informational only with an allowed amount on file of zero dollars.

EOB Code

0401 – Net charge is missing.

ARC Code

16 – Claim/Service lacks information, which is need for adjudication. Additional information is supplied using remittance advice remark codes, whenever appropriate.

Remark Code

M54 – Missing/incomplete/invalid total charges.

Method of Correction

For paper claims, check the net billed amount. Correct as needed and resubmit (do not force). If keyed correctly, then deny the edit..

For Claim with Spend-down or TPL amounts larger than the billed amount, Check for keying errors. If the claim is keyed correctly and the TPL amount is larger than the billed amount, force the edit. This will make the claim pay at zero.

Note: In the event that a pop up warning displays a message stating that the header billed amount is XX.XX and the detail billed amounts equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines. The following method of correction is then needed:
- **Compare charges on the detail lines with the charges on the paper claim image**
- **Verify that the procedure codes are keyed correctly**
- **If one of the charges is keyed incorrectly, correct the charge to reflect what is on the paper claim image, save, and resubmit the claim.**
- **If another pop-up warning displays a message stating that the header billed amount is XX.XX, and the detail billed amounts equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines.**
- **If all charges are keyed correctly, and the claim still has a balance error-deny the edit and resubmit the claim.**
- **If there was a detail(s) keyed, but, not billed on the paper claim image, delete the extra detail(s).**
  - **Once you have deleted the detail, the claim should be saved and your next claim in the scheduler should appear**
- **If you have a detail(s) that was keyed, but, was billed on the paper claim image, add the detail(s).**